

**Acceptance of the quotation overleaf infers acceptance of the terms and conditions below.**

**CONDITIONS OF CONTRACT** (Subject to a satisfactory survey of the property by Dampcure)

1. The Company in offering Quotations or Estimates to treat timbers for the eradication of and preservation against wood boring insects or to remedy rising damp and cellar conversions, does so on the understanding that such Quotations or Estimates remain binding on the Company for a period of TWO calendar months from the date of such offers. Where Quotations or Estimates are offered for the eradication and preservation against Dry Rot or other fungal infections such Quotations and Estimates remain binding on the Company for a period of ONE month only. Offers accepted after such periods may be subject to price increase, whether to meet higher cost of labour and/or materials, or because of the spread of infections or infestations.
2. On the acceptance of this Offer the Company will inform the Client of the earliest possible date when the work may be put in hand, or agree a date to suit the Client's convenience.
3. Once a starting date has been agreed the Client will, undertake to have completed any preparatory work required to be done for the Company, in accordance with the Specification for such work provided by the Company. Any loss to the Company, resulting from failure to complete such preparatory work in time, will be charged to the Client.
4. Provided fourteen days notice is given to the Company, the Client may postpone an agreed starting date and arrange a new one, and will incur no extra costs.
5. Reasonable access to the site or premises is to be provided for our staff during normal working hours from 8.00am - 5.30pm
6. Electricity supply, on normal voltage, is to be available to the Company during normal working hours without extra charge. Should the Company supply a generator this will be charged at the current local Hire Rate plus petrol.
7. Should conditions five or six not be complied with the Company reserves the right to withdraw their labour until such time as they are implemented, and other commitments permit the return to the site. Any costs involved would be charged to the Client.
8. Where possible, on completion of the work, the Client or his authorised representative, is asked to confirm that all the terms in the Company's Specification have been attended to. This implies no obligation on the part of the Client to ascertain whether the work has been carried out satisfactorily or not, and failure to do so will in no way effect the issue of a guarantee certificate, but it is an obligation on the Client to satisfy himself that the Specification has been fulfilled, and not hearing to the contrary the Company's account will be forwarded on the assumption that no part of the Specification, under the original contract, has been omitted.
9. The Company will take every precaution to prevent the staining of ceilings, wallpaper, brickwork etc, but should such stains arise from the need to give timbers or walls adequate treatment or carry out re-plastering no liability is implied or will be accepted by the Company. If the client requires any part of the structure or furniture to be protected from staining by treatment materials or plaster, it is requested that the Client arranges to cover up or protect those parts and makes his intentions known to the Company's employees. Likewise no responsibility is taken for the damage to plasterwork, joinery or floorboards resulting from the Company's employees removing skirting boards in order to install a dpc or treat timber or carry out re-plastering.

10. As a result of our works it is not unusual for dust to find its way to the remotest parts of the property. We will take precautions to minimise this nuisance wherever practical within the immediate area of our work but we would respectively suggest that you should also take some precautions to protect furniture and the like elsewhere in the property. (If requested our Operatives can provide you with polythene sheeting at additional cost). We regret that we can take no responsibility for any cleaning works that may be necessary as a result of the dust.

11. Only damage or breakage arising from the negligence of any of the Company's employees will be repaired or replaced at the Company's cost. The Company can accept no responsibility for breakage or damage resulting from any inherent difficulties, known or unknown, in the structure, when such damage is caused by the inevitable disturbance, necessary for the successful carrying out of the treatment specified. Please note we cannot be held responsible for damage to hidden pipework or to electrical wiring which does not run vertically behind the plaster.

12. The moving of furniture or carpets is to be carried out by the Client. If the Company's employees need to move furniture or floor coverings in order to carry out or to carry on the work a charge will be made and no liability is accepted for any damage or breakage.

13. External drill holes for dpc injection will be filled and finished to give the best possible match, but no guarantee is given of an exact match to the existing finish.

**14. Accounts not paid within 7 days of invoice date will be charged interest at 4% above National Westminster Bank PLC base rate per annum.**

#### **TERMS OF GUARANTEE**

Please read carefully the supplied specimen Guarantees.

#### **REPLASTERING**

1. Replastering is to be carried out as per the supplied plastering specification.
2. Our quotations for re-plastering are made upon the assumption that behind the original plaster there is a good key for the new plaster, if this is not the case i.e. the original plaster was applied to a painted surface or built in timbers, it will be necessary to apply expanded metal lath at additional cost.
3. Our quotations are for applying the new plaster to a maximum thickness of 1inch/25mm. If removal of existing plaster reveals that the new plaster needs to be applied to a greater thickness an additional cost will be incurred.
4. If upon removal of plaster exposed walls are found to contain a high concentration of salt the application of a plastic membrane may be required at additional cost.

#### **GENERAL RECOMMENDATIONS**

1. External Render. Must be stripped above the level of the damp proof course and finished with a bell cast bead to flush water away from the wall.
2. External Ground Levels. Must be 150mm minimum below internal floor level.
3. Adjacent Garden Walls. Must be provided with a proper coping with dpc below.

4. After timber treatment, floors should not be covered until dry.

5. Sump pumps become the responsibility of the Client on completion of our works, they need to be frequently checked and maintained. The Client is advised to take out a maintenance contract, Dampcure can supply details of appropriate pump maintenance firms. The pumps are guaranteed for twelve months from the day we purchase them and it is recommended that they are renewed every five years.